



May 2018

## DATA CONSENT

Due to a recent change in regulations we now have to tell you what information we collect about you and your property and how we process/store this data.

If you call upon our service, whether for a quotation or for a job to be carried out, we will ask you for your contact details including your name, address, phone numbers and email address. We will store this on our system that is password protected and assume you are happy with this and that we have your consent to do so.

We may store these and other relevant details about your property such as type of property, boiler make/model/location, stopcock

Davidson Heating & Plumbing Limited

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Telephone: 01295 258 392 Email: [info@davidsonheating.co.uk](mailto:info@davidsonheating.co.uk)



position, gas meter location and any other information that may be used for our engineers.

We will assume you are happy for us to do so, and that you give us consent to store and use this data for fulfilment of contract. If you do not want us to store any data or you wish us to change details we have, just drop us an email or phone call. Certain types of data such as financial records for tax reasons cannot be erased.

Whilst carrying out work for you we may need to pass your details on to one of our approved contractors or suppliers under the performance of contract area of the lawful processing of your data.

We may also need to pass your details on to various governing bodies for certain appliance/installation registration purposes.

We assume that if we carry out works for you we have your consent to use images of our work within your property for marketing and social media purposes. Every care will be taken not to include any

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reference to you or your address, pictures, personal effects, persons or pets.

We may from time to time contact you via our email marketing platform or post with details of relevant offers or services, if you do not wish to receive these you may contact us via telephone or email.

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